

Welcome to Dilworth Police Department Officer Keely!

by Ty Sharpe, Dilworth Chief of Police



Dilworth Police Department welcomes the first Therapy/Community K9 to the area and one of the first Community K9s in the state. Keely is an 11-month-old Collie/Lab mix that comes to us from the Humane Society of the Lakes, Detroit Lakes.

Officer Keely will be trained to respond to calls for service involving victims of trauma and other crimes. She is there to offer comfort and support to victims, witnesses and first responders. Officer Keely is also available for community events and will play a big part in the department's community outreach programs.



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With traditional K9 programs reaching costs of \$30,000 to \$60,000, the Community K9 is something cities can get behind with a yearly cost in the \$2,000 range.

Franklin County Sheriff's Office (FCSO), Ohio was a pioneer in establishing the therapy dog program and continued support to law enforcement agencies.

FCSO offers a week-long program free of charge to law enforcement agencies, dogs and handlers.

The Dilworth Police K9 Program is funded through community grants and donations to ensure continued growth.



Intercultural Development Inventory

by Jeremy Kovash, LCSC Executive Director



Hello Lakes Country Members. As we enter new territory during the COVID-19 pandemic, one of the issues we have encountered at Lakes Country Service Cooperative is how to continue empowering our employees and developing our teams. Within a more virtual world, professional development needs new focus.

As we strive for continuous improvement, we have chosen to embark on a journey to examine ourselves, our agency, and our servant leadership with a stronger equity lens. Our leadership team recently took the “Intercultural Development Inventory®”. While this journey might help us individually, as a team, or in both aspects, we are finding that working together in an open, honest, and humble format is aiding our agency and our leadership team’s ability to work together.

We are hopeful that this continued developmental journey will reap benefits for us... for ourselves, for our staff, and for our members. For me personally, I had always thought that “Golden Rule: Treat others as you would like to be treated” made sense... and it still does. However, after a great conversation with a friend, she re-introduced me to the “Platinum Rule: Treat others as they would like to be treated. This was a subtle but monumental difference in my thinking.

I hope that you enjoy this issue of The Communicator, and that you will also let us know how Lakes Country, as your cooperative, can continue to serve you.

One Person Can Make A Difference Program



One Person Can
Make a Difference

We have partnered with Northwest Service Cooperative to bring the ***One Person Can Make a Difference*** program to Lakes Country Service Cooperative! This program provides the opportunity to recognize LCSC staff and members for their hard work and the outstanding contributions they make to their organizations. Visit our website at www.lcsc.org for more information.

How to Nominate Someone

Fill out the nomination form by clicking the link below and tell us

what your staff member does to go above and beyond! We will notify the individual letting them know they are being recognized.

To nominate your staff member, click here: [NOMINATE](#)

Congratulations to those who have been nominated!
Visit our website to see past & present nominees.

Meet Scott Wendorff, Lakes Country’s New Technology Manager!

Committed to Customer Service



While not new to Lakes Country Service Cooperative, we are proud to welcome Scott to his new role as Manager of Technology Services! Scott Wendorff has been at Lakes Country for 4 years working as an IT Specialist.

In his new role, Scott looks forward to expanding LCSC’s IT services to current members, as well as begin offering services to new members. Two IT specialists have been added to the Technology Team to aid in this growth and to continue offering the best possible service to LCSC members. Welcome Travis Johnson and Matt Holtberg!

Scott and his wife Shannon live in Breckenridge and enjoy spending sunny summer evenings on their new pontoon while their daughter and son are both away at college.

We are thrilled to have Scott bring his years of IT experience to the LCSC Leadership and Technology Team as the Manager of Technology Services!

**SAY HELLO
TO SCOTT!**



Technical and Financial Assistance for Cities

New Service From the Minnesota Service Cooperatives

Are you new to City Government, or worried about that upcoming audit? Maybe you are just running out of time in world made more complicated with pandemic planning, and don't know how you are going to write that wellhead protection plan or rate study.

Here at Lakes Country Service Cooperative we have been searching for solutions and are excited to now offer on-site, one-on-one training and technical assistance for cities in our region. In partnership with other regional service cooperatives, Teri Osterman has been hired to provide a host of technical and financial training assistance to our cities.

Teri has years of experience as a city clerk, city administrator, and financial services planner. Many of you recognize her name or have worked closely with Teri over the past eight years of her statewide consulting work. If you know Teri, you know that she is knowledgeable, experienced, and trusted in her field.

Teri is available for on-site visits, training, and special projects. To find out more about Teri's services, or to discuss a customized service, call or email Teri at 218-849-8689, or tosterman@resourcecoop-mn.gov. For general information about the service, contact Jane Eastes at Lakes Country Service Cooperative, 218-737,6531, or jeastes@lcsc.org.

Teri's experience can guide you in the following areas:



- Deposit & Investment Overview
- Internal Controls
- Competitive Bidding
- Financial Services



- Public Meeting Requirements
- Significant Dates
- Data Practices
- Office Ergonomics and Organization



- Payroll Taxes
- PERA Reports



- Utility Billing
- Utility Rate Studies
- Special Assessment Procedures
- Ordinances & Income Surveys
- Wellhead Rate Studies
- Zoning Guidance
- Asset Management Planning



- Gambling Requirements
- Liquor Licensing and Regulations



- City Elections
- Special Elections

Looking for COVID-19 Resources?

LCSC.ORG Has You Covered

Maybe it's where to source COVID-19 related products for your team, or perhaps a central location housing the most reputable and up-to-date sources for COVID-19 updates. From mental health resources to successful tips and tricks for remote work, we have you covered at lcsc.org!

CHECK OUT OUR COVID-19 RESOURCES!

Click any button below to be taken to that page

CPC
VENDOR INFORMATION

REPUTABLE SOURCES
AND INFORMATION

EDUCATION RESOURCES

REMOTE WORK RESOURCES

STAYING HEALTHY

LCSC UPDATES

September Live Wide Open Summit Week Features Noted Lunchtime Speakers

by Rick Schara, Marketing Coordinator



As we navigate these unusual times, the West Central Initiative (WCI) community foundation continues to help communities in our nine county service area, and the White Earth Nation, look for ways to meet our mutual challenges along with business and organization partners like Lakes Country Service Cooperative.

Bringing outside perspectives and new ideas to the area is one way to help energize people and start conversations that make a difference. That is one of the ideas behind a week long lunchtime learning event called the Live Wide Open Summit.

Named after the regional branding initiative called Live Wide Open (livewideopen.com), the summit is completely virtual and it's only \$5 a session!

The event begins on Monday, September 14, 2020 - with a keynote from noted international speaker Gil Penalosa (880cities.org), and wraps up Friday, September 18th with the

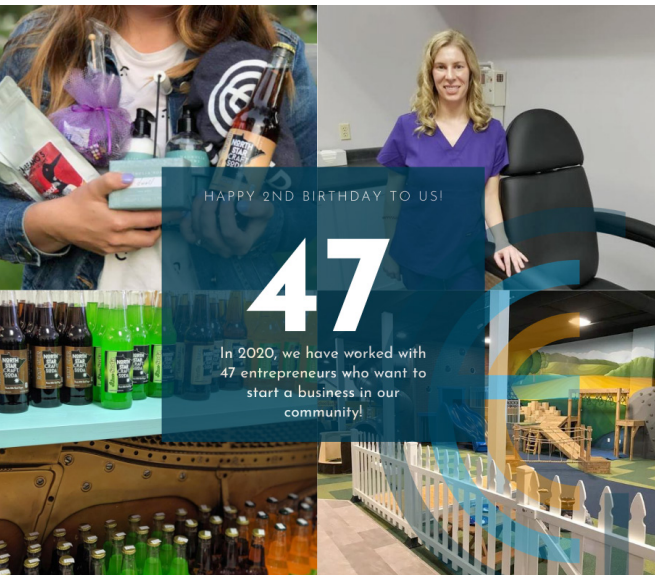
dynamic futurist Trista Harris. Every noon hour throughout the week examines topics critical to our vitality. Learn why creating welcoming communities is so critical, how we influence the youngest generation and how towns can help support agricultural innovation that can drive economic development.

The \$25 registration charge includes service fees and all five sessions. Community and business leaders, non-profits, educators, artists and community champions can all benefit from "having lunch" with the influential folks on the schedule.

To find out more and discover the other speakers, go to www.lwosummit.org, or contact coordinator Rick Schara at West Central Initiative via email at rick.schara@wcif.org, or call 218-998-1626.

Greater Fergus Falls - Celebrating our 2nd Birthday!

by Netia Bauman, Executive Assistant



Greater Fergus Falls celebrated it's Two-Year Birthday/Anniversary in July!

Learn more and consider donating to help us continue our mission to grow economic development in our region.

Contributing a tax-deductible gift will help us continue our proactive economic development efforts!

"2" is our magic number this year: 2nd Anniversary, Project 2-Fold, 222 hours spent on 1:1 COVID-19 assistance to local businesses.

Whether it is \$2, \$22, or \$222, we appreciate your donation!

LSNM Congratulates Gregg Trautwein on 40 Years of Service!

by Kelly Wencl, Communications & Outreach Coordinator, LSNM

Legal Services of Northwest Minnesota (LSNM) would like to extend a very heartfelt CONGRATULATIONS to our very own Gregg Trautwein, on reaching his 40th year of employment with our organization!

Gregg received his accounting degree from Moorhead State University and joined LSNM in 1980. Gregg handles a myriad of tasks crucial to LSNM - chief financial officer, technology director, and data information and benefits specialist, to name a few.

He recalls that when he started, his accounting system consisted of 20-inch green and white ledger paper and a pencil! Congratulations, Gregg, on 40 years with us and thank you for your hard work and dedication. We wish we could keep you for another 40!



Looking to Renovate or Demolish a Building?

by Rick Brynildson, LCSC Health and Safety Coordinator



Did you know that public and commercial buildings, regardless of age or construction type, must be inspected for asbestos before any renovation or demolition activity? This is a requirement by the Minnesota Department of Labor and Industry (DLI) and the Minnesota Pollution Control Agency (MPCA).

Here at Lakes Country Service Cooperative (LCSC), our Health and Safety team has licensed asbestos inspectors that can help you navigate your renovation and demolition projects, keeping you in compliance with asbestos regulations.

LCSC's Health and Safety team is able to coordinate your asbestos project from beginning to end. If you have any questions regarding inspections or how to deal with asbestos or lead in your renovation or demolition projects, contact the Health and Safety team by calling 218-739-3273.

Lake Agassiz Regional Library Enhancing At-Home Services

by Hillary Stevens, Marketing Coordinator, LARL

Lake Agassiz Regional Library has been busy enhancing its services to offer at-home access to books, movies, learning tools and more. If you need a card, sign up online at larl.org/applyonline!

Library Resources - At Home

Visit larl.org/athome to find virtual programs, genealogy research tools and more.



Stream Movies and TV Shows with hoopla

Cardholders have free access to over 20,000 downloadable eBooks and eAudiobooks with OverDrive and can stream popular movies and TV shows with hoopla, a streaming service offered by the library. To get started visit larl.org/ebooks.



Hit the Road with a Wireless Hotspot

Wireless Hotspots are portable internet access devices that allow you to connect to a WiFi network using your computer, smartphone or another device while away from your home, school or office Internet connection. Customers can check out Wireless Hotspots the same way they would check out a book or DVD, with a 14 day loan period and two possible auto-renewals if no one else has requested it. Learn more at larl.org/hotspots.



Keep An Eye Out for the Book Truck and Book Bikes

This summer, Lake Agassiz Regional Library has introduced two Book Bikes, one in Moorhead and one in Detroit Lakes. These mobile libraries offer a collection of books, movies and more and appear at farmers markets, community events and more. The Book Truck will bring the library to parks, community events, farmers markets, assisted living centers, neighborhoods and more, in and around Dilworth and Moorhead. Keep an eye out for The Book Truck as the library begins scheduling stops for the vehicle.



Have CARES Dollars? CPC Is Your One-Stop Shop!

Cooperative Purchasing Connection has nearly 100 vendors! You can purchase PPE, Computers and other needed items!

PURCHASINGCONNECTION.ORG

CPC has created a one-stop shop of vendors who can supply you with personal protective equipment (PPE). The vendors and products have been vetted through a procurement process. Multiple vendors, both national and regional are available. You can choose from the offerings and contact the vendor directly to order.

We're updating the list regularly so check back often!"

<https://purchasingconnection.org/covid/>

For more information, please contact:

Julia Dangerfield, Cooperative Purchasing Connection

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E: julia@purchasingconnection.org



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